

DATE: September 4, 2024

TO: 911 Emergency Response Advisory Committee

FROM: Jenn Felter, Communications Manager, Washoe County 775/333-7017, jfelter@washoecounty.gov

THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: REQUEST FOR TRAINING FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD-Q / EPD-Q / EFD-Q Quality Assurance on-line software training and recertification for five Washoe County Communications Supervisors and two Washoe County Communications Specialists for a total not to exceed \$1,680.00. Also requesting to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD on-line software recertifications for eight Washoe County Communications Specialists for a total not to exceed \$760.00. Grand total for all recertifications mentioned above not to exceed \$2,440.00 for fiscal year 2024-2025.

SUMMARY

PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS:

A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD-Q / EPD-Q / EFD-Q Quality Assurance on-line software training and recertification for five Washoe County Communications Supervisors and two Washoe County Communications Specialists for a total not to exceed \$1,680.00. Also requesting to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD on-line software recertifications for eight Washoe County Communications Specialists for a total not to exceed \$760.00. Grand total for all recertifications mentioned above not to exceed \$2,440.00 for fiscal year 2024-2025.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION BACKGROUND

In the E911 Emergency Response Advisory board meeting July 11, 2022, the Board approved funding to reimburse the County for same/like classes. Additionally, at the March E-911 meeting granted the City of Sparks reimbursement for EFD training.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars and meetings.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse all costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD call taking on-line training and recertification and EMD-Q/EFD-Q/EPD-Q Quality Assurance on-line training and recertification not to exceed \$2,440.00 total for Washoe County Communications PSAP.

POSSIBLE MOTION

Move to approve the recommendation to fund associated costs with training EMD/EFD/EPD and EMD-Q/EPD-Q/EFD-Q not to exceed \$2,440.00.

Heather Alyssa Meredith

Cart Contents 0 Items (Total USD 00.00)

User Group Details

Select the User Group Washoe County Sheriff's Office Communicator

Group Information Enrollment Enrollment Status Assignments Assignments Training Record Certification Record View PDF Print Add to Cart

Pay recertification fee

Name	Member Number	Certification	Expiration Date	Recertification	Total
Heather Alyssa Meredith	1027798	EPD Certification	10/31/2024		
		EPD-Q PS 10 Certification	10/31/2024		
		EMD Certification	10/31/2024		240.00
		EMD-Q PS 10 Certification	10/31/2024		
		EPD Certification	10/31/2024		
Sherry Renee Chappuis	1052636	EPD-Q PS 10 Certification	10/31/2024		
		EPD Certification	10/31/2024		80.00
Jennifer Delano	2027625	EPD Certification	10/31/2024		
		EPD-Q PS 10 Certification	10/31/2024		
		EMD Certification	10/31/2024		240.00
		EMD-Q PS 10 Certification	10/31/2024		
Kelly K. Heenschel	1034466	EPD Certification	10/31/2024		
		EPD-Q PS 10 Certification	10/31/2024		80.00
Joanna A. Jenkins	2035720	EPD Certification	10/31/2024		
		EPD-Q PS 10 Certification	10/31/2024		
		EMD Certification	10/31/2024		240.00
		EMD-Q PS 10 Certification	10/31/2024		
Jennifer L. Felter	953831	EPD Certification	10/31/2024		
		EPD-Q PS 10 Certification	10/31/2024		
		EMD Certification	10/31/2024		240.00
		EMD-Q PS 10 Certification	10/31/2024		
		EPD Certification	10/31/2024		
Enma Lowery	2114552	EPD-Q PS 10 Certification	10/31/2024		
		EMD Certification	10/31/2024		40.00
Haley M. Magenheimer	2075345	EPD Certification	10/31/2024		
		EMD Certification	10/31/2024		120.00
		EPD-Q PS 10 Certification	10/31/2024		
Denae A. Mathias	2072403	EPD Certification	10/31/2024		
		EMD Certification	10/31/2024		120.00
		EPD-Q PS 10 Certification	10/31/2024		
Miranda D. Penrod	2072406	EPD Certification	10/31/2024		
		EMD Certification	10/31/2024		120.00
		EPD-Q PS 10 Certification	10/31/2024		

User Group Details

Select the User Group Washoe County Sheriff's Office Communicator

Name	Member Number	Certification	Expiration Date	Recertification	Total
Karinah Prevost	2010441	EFD Certification	10/31/2024		
		EFD-Q PS 10 Certification	10/31/2024		
		EMD Certification	10/31/2024		
		EMD-Q PS 10 Certification	10/31/2024		240.00
		EPD Certification	10/31/2024		
		EPD-Q PS 10 Certification	10/31/2024		
Lidia E Rangel	2083301	EMD Certification	10/31/2024		80.00
		EPD Certification	10/31/2024		
Rachael N Shadle	2021891	EFD Certification	10/31/2024		
		EFD-Q PS 10 Certification	10/31/2024		
		EMD Certification	10/31/2024		
		EMD-Q PS 10 Certification	10/31/2024		240.00
		EPD Certification	10/31/2024		
Nina Steele	1033366	EFD Certification	10/31/2024		
		EFD-Q PS 10 Certification	10/31/2024		
		EMD Certification	10/31/2024		
		EMD-Q PS 10 Certification	10/31/2024		240.00
		EPD Certification	10/31/2024		
Amanda Jay Vastano	2010436	EFD-Q PS 10 Certification	10/31/2024		
		EFD Certification	10/31/2024		
		EMD Certification	10/31/2024		120.00
		EPD Certification	10/31/2024		

Pay recertification fee

Total recert: \$2,440